

Frequently Asked Questions

Garbage Collection

1) The garbage man missed my house.

- was your garbage placed out on the correct pick up day?
- was your garbage set out in the proper location and manner?
- contact the Public Works office to report your missed pickup.

2) The garbage man didn't take all my garbage.

- did you set out garbage bags/cans that were over 50 lbs?
- is all of your garbage bagged (not loose)?
- did you set out more than the allotted 4 bags/cans?
- did you purchase extra stickers for \$1
- contact the Public Works office to report the issue.

3) I am new to town, when is my scheduled garbage collection day?

- refer to the collection schedule located at Infrastructure Services – Garbage and Recycling

4) What happens if my regularly scheduled garbage day falls on a Statutory Holiday?

- in the event your collection day falls on a Statutory Holiday, we will accept double the limit up to a maximum of eight bags the following week.